From: SMITH Mary Bridget

Sent: Friday, March 20, 2020 3:43 PM

To: *Springfield Employees
Cc: LAY Markus J; Manager Eoc
Subject: COVID-19 Update No. 9

Hello All,

Last Friday, after I spent the day trying to absorb all I was learning about COVID-19 and the impacts it was going to have on our community, I went home and made my sons watch Frozen II with me. One line from that movie that struck me (and that I have been saying to myself all week) is "Do the next right thing."

So far it's proven to be a useful reminder. We are all dealing with a lot of uncertainty and it's easy to let your mind race ahead and stress about what might happen next. I ask you to instead stop, and focus on doing the next right thing, whether that is figuring out how to do your job from your home, reaching out to a friend, or unplugging from your phone and watching a movie with your kids.

We are in the early days of this crisis and are getting our feet underneath us. There are still a lot of unanswered questions and I want you to know that the Mayor and Council, Executive Team and I hear you. Together we will figure out how to serve our community by doing the next right thing. Look for additional updates next week.

Have a good weekend and please stay safe.

Mary Bridget Smith

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