
From: Mary Bridget Smith <CityManager@springfield-or.gov>
Sent: Tuesday, March 10, 2020 2:45 PM
Subject: COVID-19 - City's Response & Resources

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Hello,

The City of Springfield's Emergency Management Office is closely monitoring COVID-19 (coronavirus) and is in regular contact with our partners at Lane County Public Health and the [Oregon Health Authority](#). You can review the information provided by Lane County in [English and Spanish](#).

While the City does not oversee public health, we are a vested partner in helping protect our community. Your health and your family's health is important to us. We

are also committed to public service and want you to know what the City is doing to monitor and respond to the situation.

The City has an Emergency Operations Plan to ensure our ability to maintain essential City services, as well as support state and county health efforts. As a precaution, we have taken steps to help prevent and prepare for the spread of illnesses, including the coronavirus, in accordance with the guidance of public health authorities.

Preliminary steps the City is taking to address safety and maintain services include:

- We've posted signs about preventive measures from the Oregon Health Authority around City facilities at entrance points and public restrooms.
- We are conducting more frequent cleaning of surfaces in City buildings.
- We have increased the availability of hand washing and sanitizing supplies at City facilities.
- City staff was asked to follow preventative measures and stay home if they are sick.

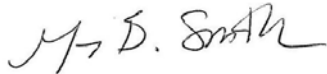
We're also asking community members who feel sick to conduct business with the City over the phone, online or via email to help reduce in-person contact.

If you have questions about COVID-19, we recommend you rely upon trusted sources for your information. We are referring City staff and community members to the following sources:

- [211 Info](#)
- Oregon Health Authority - www.healthoregon.org/coronavirus
- Lane County Public Health - www.lanecounty.org/coronavirus
- Lane County Public Health's call center for questions about COVID-19. The call center number is 541.682.1380 and it is open from 9 am to 4 pm,

Monday-Friday. If you have an emergency, please dial 9-1-1.

Stay safe Springfield.



Mary Bridget Smith
City Manager Pro Tem
Springfield, Oregon

Health Tips.

Based on information gathered from the Oregon Public Health Authority, here are tips to help reduce the risk of spreading illnesses such as COVID-19 and influenza:

- Cover coughs and sneezes with a tissue and then throw the tissue in the trash.
- Wash your hands often with soap and water for 20 seconds. If soap and water are not readily available, use an alcohol-based hand sanitizer that contains at least 60 percent alcohol.
- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Clean and disinfect surfaces that are often touched.
- Take care of your overall health. Staying current on your vaccinations, including flu vaccine, eating well and exercising all help your body stay resilient.
- Stay home if you are sick.
- Call your health care provider before going in if you feel sick and need medical care. Calling helps reduce person-to-person contact and avoids

unnecessarily inundating hospitals.

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