

# City of Springfield Police

RFP# 1668 Municipal Jail Telephone Services

Reviewers : Mike Harman, Russ Boring,  
Chris Tracy

Date Reviewed: June 16, 2016

## Evaluation & Selection Criteria

Criteria	Possible Points	Supplier Name: GTL//			Supplier Name: Legacy			Supplier Name: ecartele			Supplier Name: NCIC Inmate PH	
		Assigned Points			Assigned Points			Assigned Points			Assigned Points	
Understanding of work to be performed and ability to manage work (Reference Section II (5))	20	18.3			12.0			12.0			20.0	
The qualifications of the firm (Reference Section II(3))	20	18.3			16.7			16.7			20.0	
Response Time for critical outages, repairs, and requests for system modifications (Reference ATT1 Section II(b))	15	11.7			8.3			8.3			15.0	
Equipment and systems ease of use for staff (Reference ATT 1 Section II(c))	10	9.0			6.0			4.3			9.0	
Equipment and systems ease of use for the public (Reference ATT 1 Section II(d))	10	9.0			6.7			5.0			9.3	
Business Approach (Reference ATT 1Section II(a))	10	9.3			6.0			6.0			9.7	
References (Reference Section II(6))	10	3.5			10.0			10.0			10.0	
Completeness of RFP	5	4.7			2.7			2.0			4.3	
<b>Total</b>	<b>100</b>	<b>83.8</b>			<b>68.3</b>			<b>64.3</b>			<b>97.3</b>	
Oral Presentation for selected firms (if any)	20	0.0			0.0			0.0			0.0	
<b>Grand Total</b>	<b>120</b>											